

Winners Announced for 2017 DealerRater Dealer of the Year Awards

Top U.S. and Canadian car dealers are recognized for high marks in online customer reviews

WALTHAM, Mass., Jan. 27, 2017 /PRNewswire/ -- [DealerRater](#), the world's leading car dealer review website, announced today the winners of its annual DealerRater Dealer of the Year Award program at the 2017 National Automobile Dealer Association Conference & Expo in New Orleans. Award recipients are recognized for distinction in outstanding customer service based upon consumer reviews of dealership experiences shared on DealerRater.com and DealerRater.ca.

The 2017 overall national winner in the United States is Five Star Ford in North Richland Hills, Texas. In Canada, Erinwood Ford in Mississauga, Ontario took the 2017 overall national prize.

DealerRater's Dealer of the Year awards are given annually to the top U.S. and Canadian car dealers based on a Bayesian algorithm called PowerScore™, which considers the dealership's average DealerRater star-rating as well as the total number of reviews written about the dealership during the 2016 calendar year. Categories for scoring include customer service, quality of work, friendliness, pricing and overall experience.

"Our DealerRater Dealer of the Year Award winners should be proud of this important distinction, which makes it clear to car buyers that their dealership is highly regarded for its customer experience," said Gary Tucker, CEO of DealerRater. "Customer experience is where today's deals are won and lost, and DealerRater makes it easy for shoppers to find the experience they are looking for while connecting with the right person at the right dealership."

To qualify for the DealerRater Dealer of the Year Awards, new- and used-car dealers must have had at least 25 new reviews written on DealerRater.com during 2016 and averaged a minimum of a four out of five-star rating. Winners selected to receive the distinction scored the highest within their brand categories nationwide for U.S. and Canada. DealerRater Dealer of the Year Award winners will find a badge in their Dealer Panel that allows them to showcase their exemplary customer service to shoppers.

Listed below are the additional 2017 U.S. and Canadian DealerRater Dealer of the Year Award recipients within each OEM brand category:

United States

Acura: Acura of Westchester – Larchmont, NY
Alfa Romeo: Walter's Alfa Romeo and FIAT – Riverside, CA
Aston Martin: Foreign Cars Italia – Greensboro, NC
Audi: Walter's Audi – Riverside, CA
BMW: Flemington BMW – Flemington, NJ
Buick: Crown Buick GMC – St. Petersburg, FL
Cadillac: Paradise Chevrolet Cadillac – Temecula, CA
Chevrolet: Paradise Chevrolet Cadillac – Temecula, CA
Chrysler: Shuman Chrysler Dodge Jeep Ram – Walled Lake, MI
Dodge: Shuman Chrysler Dodge Jeep Ram – Walled Lake, MI
Ferrari: Boardwalk Ferrari Maserati of Plano – Plano, TX
FIAT: Bettenhausen Fiat – Tinley Park, IL
Ford: Five Star Ford – North Richland Hills, TX
GMC: Crown Buick GMC – St. Petersburg, FL
Honda: Galpin Honda – Mission Hills, CA
Hyundai: Delray Hyundai – Delray Beach, FL
Infiniti: Ray Catena Infiniti of Edison – Edison, NJ
Jaguar: Wilde Jaguar of Sarasota – Sarasota, FL
Jeep: Shuman Chrysler Dodge Jeep Ram – Walled Lake, MI
Kia: Bulldog Kia – Athens, GA
Lamborghini: Lamborghini Dallas – Richardson, TX
Land Rover: Land Rover Edison – Edison, NJ
Leasing Company: D&M Leasing Mid Cities – Grand Prairie, TX
Lexus: Wilde Lexus of Sarasota – Sarasota, FL
Lincoln: Klaben Ford Lincoln – Kent, OH
Maserati: Ray Catena Maserati of Monmouth – Oakhurst, NJ
Mazda: Sport Mazda – Orlando, FL
Mercedes-Benz: RBM of Alpharetta – Alpharetta, GA

MINI: Mini of St. Louis – Saint Louis, MO
Mitsubishi: RC Hill Mitsubishi – Deland, FL
Nissan: Newton Nissan – Gallatin, TN
Porsche: Porsche Riverside – Riverside, CA
RAM: Savage 61 Chrysler Dodge Jeep Ram – Reading, PA
Recreational Vehicles: Dodd RV of Peninsula – Yorktown, VA
Scion: Sun Toyota – Holiday, FL
smart: Tafel Motor Company – Louisville, KY
Subaru: Tucson Subaru – Tucson, AZ
Toyota: Toyota of Naperville – Naperville, IL
Used Car Dealer: Off Lease Only Palm Beach – West Palm Beach, FL
Volkswagen: Volkswagen of Naples – Naples, FL
Volvo: Smythe Volvo – Summit, NJ

Canada

Acura: Acura Sherway – Toronto, ON
Audi: St. James Volkswagen Audi – Winniped, MB
BMW: Endras BMW MINI Durham – Ajax, ON
Buick: Budds' Chevrolet Cadillac Buick GMC – Oakville, ON
Cadillac: Budds' Chevrolet Cadillac Buick GMC – Oakville, ON
Chevrolet: Lakewood Chevrolet – Edmonton, AB
Chrysler: Grande Prairie Chrysler Jeep Dodge – Grand Prairie, AB
Dodge: Peel Chrysler Jeep Dodge Ram – Mississauga, ON
FIAT: Islington Chrysler Dodge Jeep Ram FIAT – Toronto, ON
Ford: Erinwood Ford – Mississauga, ON
GMC: Capital GMC Buick Cadillac – Regina, SK
Honda: Bannister Honda Service & Car Sales – Vernon, BC
Hyundai: Summit Hyundai – New Minas, NS
Jeep: Ontario Chrysler Jeep Dodge Ram – Mississauga, ON
Kia: Harris Kia – Nanaimo, BC
Lexus: Lexus of London – London, ON
Lincoln: Capital Ford Lincoln Winnipeg – Winnipeg, MB
Mazda: Harris Mazda – Nanaimo, BC
Mercedes-Benz: Mercedes-Benz London – London, ON
MINI: Endras BMW MINI Durham – Ajax, ON
Mitsubishi: Bank Street Mitsubishi – Ottawa, ON
Nissan: Grande Prairie – Grande Prairie, AB
RAM: Peel Chrysler Jeep Dodge RAM – Mississauga, ON
Scion: Town Toyota – London, ON
Subaru: Scarboro Subaru – Toronto, ON
Toyota: Toyota Town – London, ON
Used Car Dealer: Auto Gallery of Winnipeg – Winnipeg, MB
Volkswagen: Bramgate Volkswagen – Brampton, ON

The complete list of U.S. winners at the state level is available [here](#).

The complete list of Canada winners at the provincial level is available [here](#).


ABOUT DEALERRATER

Founded in 2002, [DealerRater](#), a [Cars.com](#) Company, is the world's leading car dealer review website that connects consumers with the right person at the right dealership. The site offers more than 2.5 million sales and service reviews across 41,000 U.S. and Canadian dealerships, including a network of more than 5,600 Certified Dealers. More than 14 million consumers read DealerRater content across the web each month. By offering a product suite that allows qualified dealerships to manage their reputations and achieve higher SEO rankings, DealerRater supports new customer connections by growing online presence.

To view the original version on PR Newswire, visit:<http://www.prnewswire.com/news-releases/winners-announced-for-2017-dealerrater-dealer-of-the-year-awards-300397274.html>

SOURCE DealerRater

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Additional assets available online:  [Photos \(1\)](#)

<https://investor.cars.com/2017-01-27-Winners-Announced-for-2017-DealerRater-Dealer-of-the-Year-Awards>